Electronic Acknowledgement Receipt			
EFS ID:	4162708		
Application Number:	10612190		
International Application Number:			
Confirmation Number:	4146		
Title of Invention:	Methods, systems and computer program products for early warning of potential service level agreement violations		
First Named Inventor/Applicant Name:	Shawn Allen Clymer		
Customer Number:	58505		
Filer:	Thomas Lees/Judith Damewood		
Filer Authorized By:	Thomas Lees		
Attorney Docket Number:	RSW920030046US1/IBM037PA		
Receipt Date:	23-OCT-2008		
Filing Date:	02-JUL-2003		
Time Stamp:	11:43:42		
Application Type:	Utility under 35 USC 111(a)		

# **Payment information:**

Submitted with Payment	no
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## File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1		RSW920030046US1_Amendme	140951	yes	19
		nt_10-23-08.pdf	4dbbdf26fa6ac74a70860e29c341b639c646 8949		

	Multipart Description/PDF files in .zip description		
	Document Description	Start	End
	Amendment/Req. Reconsideration-After Non-Final Reject	1	1
	Claims	2	11
	Applicant Arguments/Remarks Made in an Amendment	12	19
Marnings			_

#### Warnings:

Information:

Total Files Size (in bytes):	140951

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#### New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

### National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

#### New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.